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Released in 2011, the ITIL V3 foundation consists of five books, each of which addresses a core process within the IT service lifecycle: AXELOS issues ITIL certifications to individuals only, not ...

A Beginner's Guide to ITIL V3

Which is why our ratings are biased toward offers that deliver versatility while cutting out-of-pocket costs ... it was scooped up by Microsoft in 2011, and the changes keep coming.

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